

## **CUSTOMER SERVICE**

Replacement Parts, Warranty Information, Technical Support  
US / Canada (888) 328-2383  
support@ambassador-amc.com

**Hours:**  
Monday - Friday • 8:00 AM - 8:00 PM, Eastern Time  
Saturday • 9:00 AM - 6:00 PM, Eastern Time

Effective: 1991

## **LIMITED WARRANTY**



**FAUCETS:** The manufacturer warrants its control cartridges to the original purchaser to be free from defects in material or workmanship for a period of 20 years from the date of purchase found on the sales receipt, a copy of which is required for any warranty claims. The warranty on the finish of this product is for one year from date of purchase. Do not attempt to clean your faucet with any kind of chemical or abrasive cleaner. Any abrasive will mar the finish and void your warranty. All that is necessary is to wipe them with a clean, damp cloth.

Please be advised that this warranty does not cover labor, or other costs of installation, removal, repair, freight to or from the manufacturer, or reinstallation of faucets or parts. Further, this warranty is void when a defect or failure results from misuse, neglect, accident, improper installation, or modification of the faucet or parts, or as a result of work performed by other than the manufacturer.

This warranty is in lieu of all other expressed warranties. The sole and exclusive remedy against the maker hereunder shall be for a repair or replacement of the faucet or parts, exclusively at the option of the manufacturer. Further, the manufacturer cannot issue refunds for products not purchased directly from the manufacturer. In no event will the maker or its agents be liable for incidental or consequential damages arising out of the purchase or use of this faucet.

If your state does not allow the exclusion or limitation of incidental or consequential damages the above limitations may not apply to you. This warranty gives you certain legal rights which may vary from State to State.



**SHOWERHEADS & BATH ACCESSORIES:** The manufacturer warrants its shower heads or accessories to the original purchaser to be free from defects in material or workmanship for a period of one year from the date of purchase found on the sales receipt, a copy of which is required for any warranty claims. The warranty on the finish of this product is for one year from the date of purchase. Do not attempt to clean your shower head or accessory with any kind of chemical or abrasive cleaner. Any abrasive will mar the finish and void your warranty. All that is necessary is to wipe them with a clean, damp cloth.



Please be advised that this warranty does not cover labor, or other costs of installation, removal, repair, freight to or from the manufacturer, or reinstallation of shower heads, accessories or parts. Further, this warranty is void when a defect or failure results from misuse, neglect, accident, improper installation, or modification of the shower head, accessory or parts, or as a result of work performed by other than the manufacturer.

This warranty is in lieu of all other expressed warranties. The sole and exclusive remedy against the maker hereunder shall be for a repair or replacement of the shower head, accessory or parts, exclusively at the option of the manufacturer. Further, the manufacturer cannot issue refunds for products not purchased directly from the manufacturer. In no event will the maker or its agents be liable for incidental or consequential damages arising out of the purchase or use of this shower head or accessory.

If your state does not allow the exclusion or limitation of incidental or consequential damages the above limitations may not apply to you. This warranty gives you certain legal rights which may vary from State to State.